

inmotion

THE POWER OF GO

VDOT Virginia Department
of Transportation

Make the most out of your commute

Smart Traffic Center
Technology that improves travel

Getting around

The ins and outs of Hampton Roads' bridges and tunnels

HOV: Pull a fast one... use HOV-2
to speed up your commute

Smart Tag/E-ZPass

It's pure genius for paying tolls

Find your closest Park & Ride lot





VDOT welcomes you to the Hampton Roads Area

■ Beltway Inner Loop
 ■ Beltway Outer Loop
 ■ Construction Area
 P Park & Ride Lots
 ➔ Hurricane Evacuation Routes

Driving the Hampton Roads Beltway Inner & Outer Loops



The Hampton Roads Beltway was designated to ease confusion along I-64 south of I-264. Think of the Beltway as one big circle. Just envision the outside lanes of the circle as the Outer Loop and the inside lanes as the Inner Loop. The Inner Loop follows original I-64 East and I-664 North. The Outer Loop follows I-64 West and I-664 South.

To aid drivers, the Beltway is fully signed and every "reassurance shield" along I-64 and I-664 is accompanied by a Hampton Roads Beltway trailblazer.

Hurricane Evacuation Routes

To be as safe and prepared as possible in Hampton Roads, VDOT has teamed up with the Virginia State Police and the Virginia Department of Emergency Management to develop evacuation plans designed to minimize potential traffic problems. Please take a moment to check the map and familiarize yourself with the evacuation routes. For complete details on hurricane evacuation routes, visit the VDOT Web site at www.virginiadot.org (search for "hurricane evacuation routes"). For emergency information, contact your local emergency management office or the Virginia Department of Emergency Management at 804-897-6510.





6 The INs & OUTs

Helpful tips for navigating Hampton Roads' bridges and tunnels

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Take Off with the Power of Go!

In Hampton Roads, you have the Power of Go! The power to get to your job or school, the power to visit family and friends, the power to go shopping or out to eat, the power to head off on a weekend adventure—and the power to do it all safely, smoothly and reliably.

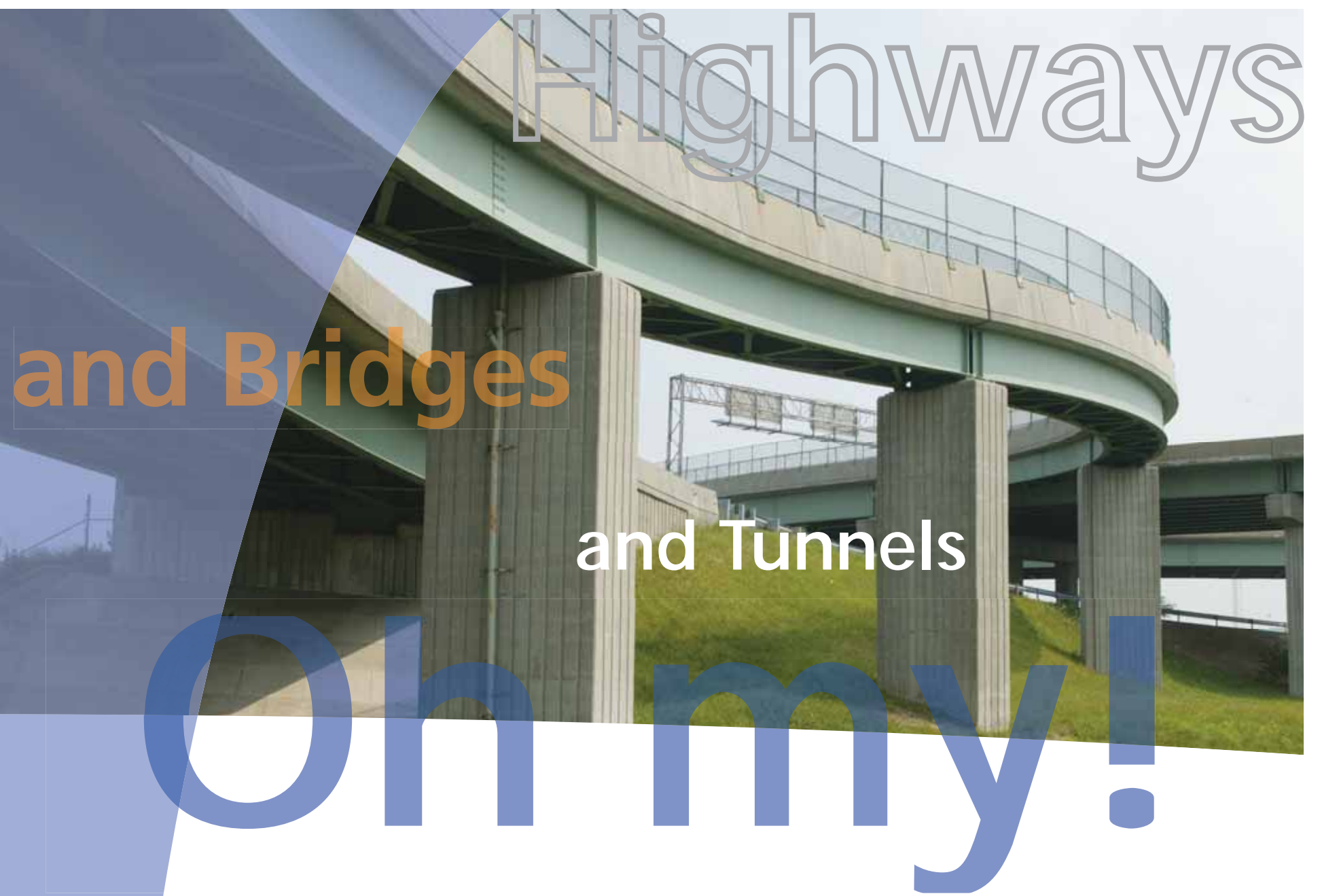
This is VDOT's commitment to you and the passion behind our first edition of "inmotion." It's dedicated to the millions of people we serve everyday, and puts at your fingertips the information you need to get where you're going in the safest, easiest manner possible.

Current statistics tell us that everyday in Virginia, 20 million trips are made in our urban areas and more than 200 million miles are traveled on our state's roadways. As traffic increases, VDOT is working hard to improve the highway network and offer tools that will keep you, literally, *in motion*.

Carpooling, rideshare matching, buses, trains and Park & Ride lots are just some of the services we help develop to address growing congestion in the area. Electronic message signs keep you posted on what lies ahead. Safety Service Patrols work quickly to clear accidents and assist motorists. Cameras on the interstates help you choose your best route before leaving home. Highway advisory radio systems give you up-to-the-minute information. (And yes, we are improving these systems to give you the most accurate information possible!)

"inmotion" is your guide for connecting with community, family and friends. Have a look... get empowered... and enjoy the ride!

TTY users call 711



Highways and Bridges and Tunnels Oh my!

Keeping Hampton Roads Moving 24/7

You're not in Kansas anymore. In Hampton Roads, you may think you need a wizard to help navigate the maze of highways, bridges and underwater tunnels that commuters and tourists deal with everyday. Luckily, we have one at VDOT's Smart Traffic Center—the nerve center for traffic management in the Hampton Roads area.

It's definitely not done with smoke and mirrors. In fact, the Smart Traffic Center utilizes the latest technology to manage traffic on more than 50 miles of highway, including portions of I-64, I-264, I-564 and I-664.

We Read You Loud and Clear

Much like an air traffic controller, VDOT traffic controllers monitor highway conditions from the Smart Traffic Center 24 hours a day, seven days a week, using an advanced computer system linked to 118 closed-circuit video cameras



along the roadside. More than 1,150 vehicle detection sensors, 151 electronic message signs and a highway advisory radio system that gives commuters and travelers up-to-the minute traffic information on alternate routes, lane closures, accidents, construction delays and detours on some of the area's busiest roadways.

>> A typical event: A traffic accident on I-64 occurs and traffic slows down. Safety Service Patrol drivers, cameras and law enforcement radios positioned in the control room alert the Smart Traffic Center to a change in traffic flow. A traffic controller pinpoints the exact location of the accident via video cameras along the roadways. Within seconds, the controller coordinates emergency responders, including police, fire or ambulance, and updates message signs along the highway to warn travelers of the incident.

Safety Service Patrols to the Rescue

Fresh out of good witches to protect you? No problem. In Hampton Roads, the Smart Traffic Center maintains a fleet of Safety Service Patrols that watch for trouble on the interstates. When an incident occurs, patrol drivers assist emergency responders by coordinating traffic and providing motorist assistance. Drivers are trained in CPR, first aid, hazardous materials and quality customer service. On patrol Monday through Friday, 5 a.m. to 8 p.m., they can help in many ways, including:

- Creating safe zones at accidents
- Tire changes
- Fuel assistance
- Jump starts
- Debris removal
- Use of a cell phone

In 2003, Safety Service Patrols responded to more than 24,000 incidents, including 2,400 tire changes and 2,200 out-of-gas calls. Since the system's implementation in 1993, VDOT has measured a 20 percent decrease in incident duration: a crucial element in keeping traffic moving.

The Dream Becomes a Reality

Studies show that Traffic Management Systems help reduce air pollution and fuel consumption, and cut travel times by up to 25 percent. They also cost far less than the alternative solution for traffic congestion—namely building more roads. The first 19 miles of the Hampton Roads Smart Traffic Center network cost about \$680,000 per mile. Constructing new roads would have cost ten times as much. Real-time results include:

- Reduced response time to incidents for quicker clearance and fewer secondary accidents
- Improved probability that crash victims will receive medical help within the first hour of the incident occurrence, improving trauma survival rates
- More efficient responses by emergency crews who know exactly where the incident is located

And we're moving full speed ahead. By fall of 2005, the service area will expand to a 115-mile freeway network in the Hampton Roads area with 300 video cameras and more than 2,300



detection devices, while guiding motorists with 250 electronic message signs. Who needs ruby slippers? You've got the Hampton Roads Smart Traffic Center to get you home safe and sound.

To check road conditions:

- Tune your radio to AM 610 Highway Advisory Radio for the latest information.
- Visit www.virginiadot.org to access VDOT traffic cameras and see what's happening live on the region's interstate highways.
- Call 1-800-367-ROAD/TTY 1-800-432-1843 for more information about conditions locally and statewide.



of Hampton Roads' Bridges & Tunnels

Hampton Roads is a unique area. Its natural assets have made it one of the busiest ports on the East Coast and home to the largest naval station in the world, not to mention a summertime destination for thousands of visitors. These same assets—the harbor, rivers and inlets—can create challenges for Hampton Roads drivers. Becoming familiar with how the area's bridges and tunnels operate will help you “navigate” the roads more easily.

The Bridges

NOTE: All bridges open upon vessel demand, according to federal regulations. Bridges also open for vessels at all times in an emergency situation.

James River Bridge (A)

The 4.5-mile James River Bridge carries Route 17 and Route 258 traffic over the James River between Newport News and Isle of Wight County. It's a good alternative when the tunnels are congested, or for people who simply don't like tunnels. To use the James River Bridge from I-64, take exit 263A to Route 258 south toward the James River Bridge and Mercury Boulevard. *Bridge closings:* No periods in which openings are restricted.

George P. Coleman Bridge (B)

The second-largest double swing-span bridge in the world, the Coleman Bridge opened in 1952 as a two-lane facility and was widened to four lanes in 1996. It connects Route 17 between historic Yorktown and Gloucester Point and crosses the York River. There is a toll when traveling from Yorktown to Gloucester. Frequent users pay a reduced toll when using Smart Tag, an automated toll-collection system. For information on toll rates see page 13 or visit www.virginiaodot.org. *Bridge closings:* Closed to boat traffic from 5 a.m. to 8 a.m. and 3 p.m. to 7 p.m., Monday - Friday, except federal holidays.

Berkley Bridge (C)

The Berkley Bridge is part of the I-264 Downtown Tunnel complex connecting Norfolk and Portsmouth.

Bridge closings: Remains closed to boat traffic from 5:30 a.m. to 9 a.m. and 3:30 p.m. to 6:30 p.m., Monday - Friday, except federal holidays. If the bridge needs to open during these peak hours, 12 hours' notice is required.

High Rise Bridge (D)

Part of the Hampton Roads Beltway on I-64 in Chesapeake, this drawbridge crosses the Southern Branch of the Elizabeth River.

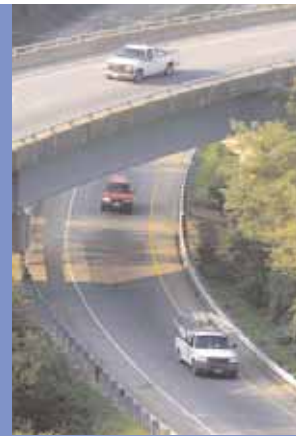
Bridge closings: Closed from 6 a.m. to 9 a.m. and 3 p.m. to 6 p.m., Monday - Friday, except federal holidays. If the bridge needs to open during these peak hours, three days' notice is required.

For the latest bridge information:

- Check VDOT for road conditions: www.virginiaodot.org
- Call the Highway Helpline: 1-800-367-ROAD/TTY 1-800-432-1843
- Call VDOT Traffic Info Service: 757-640-0055
- Tune to Highway Advisory Radio: AM 610
- Look for Electronic Message Sign alerts
- Check notices in the newspaper

Other Area Bridges:

There are several movable bridges located in the City of Chesapeake. To learn more, visit: www.cityofchesapeake.net. Search for “bridges.”





- >> The Hampton Roads Bridge-Tunnel tubes are 7,479 feet long, making it the seventh longest tunnel in the world.
- >> Hampton Roads has more tunnels connecting communities than anywhere else in the United States.

The Tunnels

Monitor Merrimac Memorial Bridge-Tunnel (E)

The Monitor Merrimac Memorial Bridge-Tunnel is a 4,500-foot dual tube tunnel that carries four lanes of traffic on I-664, completing a full interstate loop (the Hampton Roads Beltway) around the Hampton Roads region. Try taking the Monitor Merrimac Memorial Bridge-Tunnel instead of the Hampton Roads Bridge-Tunnel, especially during times when traffic is heavy. It may add a few miles to your trip, but it could save you time and frustration. If you're going to Portsmouth, Chesapeake, Suffolk and some parts of Norfolk, it's simply the fastest route.

Alternate routes: Hampton Roads Bridge-Tunnel on I-64 or the James River Bridge on Route 17.

Hampton Roads Bridge-Tunnel (F)

The Hampton Roads Bridge-Tunnel on I-64 between Hampton and Norfolk averages 88,000 vehicles a day using the dual-tube crossing, with volumes exceeding 105,000 vehicles a day during the tourist season.

Alternate routes: Monitor Merrimac Memorial Bridge-Tunnel on I-664, which is often less busy, or the James River Bridge on Route 17.

Downtown Tunnel (G)

This popular link for commuters is the busiest tunnel in Hampton Roads, carrying more than 90,000 vehicles each day. Located on I-264 between Portsmouth and Norfolk, it is a vital link between these two cities.

Alternate routes: Midtown Tunnel on Route 58 or the Jordan Bridge (Route 337) or High Rise (I-64) Bridge in Chesapeake.

Midtown Tunnel (H)

Nearly a million vehicles per month use the Midtown Tunnel. Located on Route 58 between Portsmouth and Norfolk, the Midtown Tunnel has two lanes, with traffic running one-way in each direction through the tube.

Alternate routes: Downtown Tunnel on I-264 or the Jordan Bridge (Route 337) or High Rise (I-64) Bridge in Chesapeake.

Chesapeake Bay Bridge-Tunnel (I)

This 17-mile link on U.S. Route 13 between Virginia Beach/Norfolk and Virginia's Eastern Shore cuts 95 miles from the journey between Virginia Beach and points north of Wilmington, Delaware. Motorists can "follow the gulls" on road signs throughout Hampton Roads to the Chesapeake Bay Bridge-Tunnel. For more information, including toll rates, visit www.cbbt.com or call 757-331-2960.

This tunnel is not operated by VDOT. Toll is \$12 one-way.



Free Safety Service Patrols

To make the crossings safer and keep traffic moving, Safety Service Patrols offer free assistance to motorists experiencing problems in Hampton Roads tunnels. These VDOT employees carry gasoline, air, fire extinguishers, flares, jacks, water and more.

If you're involved in an accident or have car trouble while traveling through one of the tunnels, simply stay with your vehicle, move it to the side of the road if it is safe to do so, and wait for help to arrive. Tunnels are monitored 24 hours a day, and a Safety Service Patrol will be dispatched quickly to help. To call the state police from your cell phone, dial #77.



Pull a Fast One! Use HOV-2 to Fly by Traffic.

You'll get where you're going a whole lot faster when you ride with a minimum of two people in your car. That's the magic number for riding in the High Occupancy Vehicle lanes marked HOV-2. Monday through Friday, these specially marked lanes are designed to help move more people through highly congested areas on major highways during morning and afternoon rush-hour traffic.

Whether you're heading to the beach or to the world's largest naval station, on the Southside of Hampton Roads or on the Peninsula, HOV-2 lanes reduce congestion in regular lanes, making driving in Hampton Roads a better experience for all.

Qualifying to Use HOV-2 is Easy

There are a variety of ways for you to qualify for commuting in HOV lanes. You can travel via carpool, vanpool or by bus. Whichever way you choose, you'll arrive at your destination in less time and less stressed. Even if you share a ride only a day or two each week, the benefits of using the HOV lanes, saving time and saving money, accrue every time you use them.

If you are interested in joining or starting a carpool or vanpool so that you can start using the HOV lanes, call TRAFFIX at 1-800-700-RIDE. TRAFFIX, the regional commuter's resource for transportation alternatives, has a rideshare database called the Commuter Computer, which can help match you with riders who have similar commutes.

HOV-2 Hours of Operation

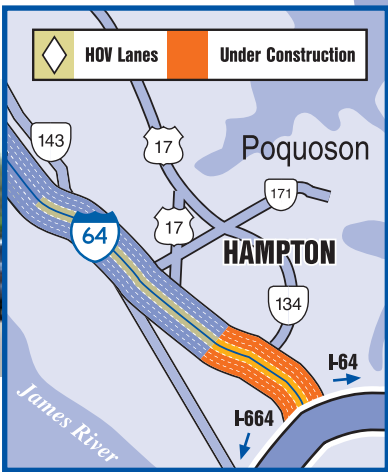
During morning rush hour (6 a.m. to 8 a.m. Monday through Friday) and afternoon rush hour (4 p.m. to 6 p.m. Monday through Friday), HOV-2 lanes require a minimum of two people per passenger vehicle. During other times, HOV-2 lanes are open to everyone.

On I-64 in Norfolk, VDOT closes the barrier-separated HOV reversible lanes twice daily to ensure that all vehicles have the opportunity to complete their trip out of the lanes before opening them to traffic in the opposite direction. Closure times are 11 a.m. to 1 p.m. daily and 11 p.m. to 1 a.m. nightly, Monday through Friday. For added safety, VDOT employees drive the lanes to ensure no vehicles are left behind. Large electronic message signs tell commuters when they can and cannot use the lanes.



There are also a series of gates that block motorists from entering the barrier-separated reversible lanes at the wrong time.

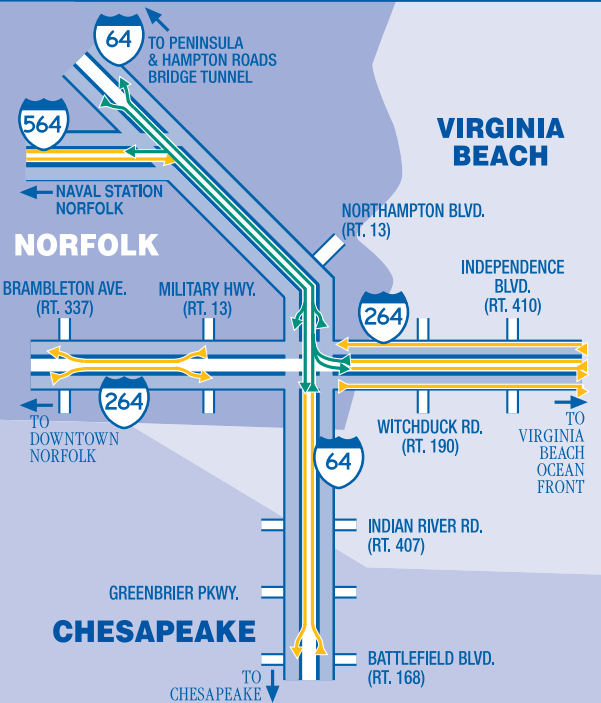
For more information on HOV-2 in Hampton Roads or to take a virtual drive on these lanes, visit www.virginiadot.org and click on "HOV."



Hampton Roads Area HOV Lane System

MAP KEY

- Barriered HOV Lane
- Non-barriered HOV Lane
- Main Interstate Lanes
- HOV Exits
- HOV Entrances



- HOV lanes can carry nearly 12,000 people each weekday, taking up to 12,000 vehicles out of regular lanes.
- Ridesharers save up to \$2,000 per year in gas, maintenance, insurance and other commute costs.
- At full capacity, your HOV-2 lanes can move the same volume of passengers as four highway main lanes.

Fast FAQs

Q: How are the lanes marked?

A: HOV-2 lanes are marked with a diamond-shaped restricted lane symbol. Many lanes also have large electronic message signs that display the required occupancy for using the lanes and where to enter and exit.

Q: How do I enter the barrier-separated reversible lanes on I-64 in Norfolk?

A: Just remember, KEEP LEFT! In the mornings, coming from Norfolk or Virginia Beach on I-264 or from Chesapeake on I-64, heading TOWARD Naval Station Norfolk (NSN), get into the far left lane and follow the signs. In the afternoons, heading away from NSN, again KEEP LEFT and follow the signs to your destination.

Q: Can I exit or enter the barrier-separated reversible lanes between the I-64/I-264 interchange and Naval Station Norfolk?

A: Eastbound, you may EXIT between Northampton Blvd. and I-264. Westbound, you may ENTER between I-264 and Northampton Blvd.

Q: How do I know when the barrier-separated reversible lanes go eastbound or westbound?

A: It's simple. Traffic flows toward Naval Station Norfolk during morning rush hours and away from NSN in the afternoon.

Q: What if I make a mistake and enter the barrier-separated lanes when I don't want to?

A: There are large electronic message signs that tell you when and where you can and can't enter the lanes. Plus, there's a series of gates that block you from entering the lanes at the wrong times.

Q: When are the regular diamond lanes restricted to HOV-2 only?

A: During morning rush hours (6 a.m. to 8 a.m., Monday through Friday) and afternoon rush hours (4 p.m. to 6 p.m., Monday through Friday) the diamond lanes are for HOV-2. At all other times, the lanes are available to all traffic.



Breathe Easy! TRAFFIX is on the Job:

Smart Travel Options that Save Time, Money and Improve Our Air Quality



Drive to work alone and you can look forward to congested rush-hour traffic, frustrating delays and contributing to the air pollution problem in Hampton Roads. Buddy up on your daily commute and enjoy just the opposite. TRAFFIX, a regional program designed to promote smart travel options, makes it easy to share the ride with commuting alternatives proven to make your ride to and from work more convenient, more affordable and a whole lot easier on the environment.

Smart Technology: Meet Your Match with the TRAFFIX Commuter Computer
TRAFFIX is the perfect matchmaker when it comes to forming carpools or vanpools. Through their Commuter Computer, you'll receive a customized list of names and phone numbers of people in your area who are interested in ridesharing. This service is free. To register, just complete the online form at www.hrtransit.org/traffix. You may also email crussell@hrtransit.org, or print the online form and mail to: TRAFFIX, Commuter Computer, 3400 Victoria Boulevard, Hampton, VA 23661.

Remember, carpooling with just one other person saves you money because it cuts your commute costs in half, reduces drive time and eases the stress of rush-hour traffic. During peak rush hours, carpooling enables commuters to zip to work in the HOV-2 lanes.

Smart Security: Guaranteed Ride Program

With the Guaranteed Ride Program, commuters will never be stranded if you share the ride and have an emergency. This reliable "commuter insurance" enables you to get a ride back to your point of origin for just \$1.50. The service is available to ridesharers 24 hours a day, seven days a week. Registration is free. Call TRAFFIX at 1-800-700-RIDE to sign up.



More Smart Options

Vanpooling

When you lease a 12- or 15-passenger luxury van from TRAFFIX, you'll receive help finding passengers to start a vanpool and assistance with determining what fees to charge riders. Fees collected pay for the cost of the van lease, plus fuel and maintenance. Added bonus: Every full 15-passenger vanpool removes 15 cars from regular travel lanes. Other benefits:

- Vanpools are eligible for the Guaranteed Ride Program for emergency situations.
- During rush hours, vans can zip to and from work in the HOV-2 lanes.
- Riders save on fuel costs and maintenance, as well as wear-and-tear on their personal vehicles.
- Vanpool drivers and riders can also save money on their annual insurance premium.
- Riders enjoy the convenience of having a more reliable commute schedule, camaraderie, and extra time each day to work, read the paper or take a quick nap.

- Drivers can use the van on weekends for personal errands.



Biking and Walking

Turn your daily commute into an exercise plan by biking or walking. Each is a great way to get to your workplace, a bus stop, the ferry dock or a Park & Ride lot. For detailed information on how to get started, visit these Web sites: www.virginiadot.org, www.cleancommuteva.org/biking.html, www.lungusa.org, www.hrtransit.org



Assistance to Employers and Military Commands

TRAFFIX works closely with government agencies and private businesses to customize a transportation program that is mutually beneficial for the company or government agency and its employees. Services include carpool or vanpool matching, the Guaranteed Ride Program and other smart alternative transportation recommendations such as taking the bus and establishing preferential parking spaces for employees who share the ride.

Telecommuting

Technology now offers a new way to work—through computer and phone lines. Today, more than 11 million Americans are taking advantage of this increasingly popular working arrangement that makes your commute as short as the walk from the bedroom to your home office.

- Benefits to Employees: Eliminates commute time, reduces stress, saves money on parking, lunches and wardrobe, offers a flexible schedule and an improved quality of life.
- Benefits to Employers: Allows for higher employee productivity, fewer employee sick days, and savings in real estate costs due to a reduced need for office space and parking.
- Benefits to the Community: Modern technology enables many workers to be as productive from home as they are in the office. As a result, the entire region benefits from reduced traffic congestion and air pollution.



For more information on telecommuting, visit www.telecommute.org and click on "Telework America."

Variable Work Schedules

Staggered and compressed work schedules reduce the concentration of heavy traffic congestion during peak commuting hours, saving time and frustration.

Hitting the Road with a Little Help from Public Transit



Hampton Roads Transit (HRT) provides convenient, safe, easy-to-use public transportation in Hampton Roads. For the safety and convenience of seniors and persons with disabilities, all buses are lift-equipped.

The fare for Southside and Peninsula routes is \$1.50.
Discount farecards are available.
Information: 757-222-6100 or www.hrtransit.org

Southside:
Serving Virginia Beach, Chesapeake, Portsmouth and Norfolk, including service to Naval Station Norfolk.

Between Southside and the Peninsula:
Route 61 Crossroads Service, Monday - Saturday.

The Peninsula:
Daily bus service throughout Hampton and Newport News.

Additional Bus Service in the region:
Williamsburg Area Transport operates daily from Williamsburg to Toano.
Information: 757-259-4093 or www.williamsburgtransport.com
Fare: \$1.50 all day (Memorial Day - Labor Day: 6 a.m. to 10 p.m.)
Fare: \$1.25 each time bus is boarded (After Labor Day: 6 a.m. to 8 p.m.)

Bay Transit bus service in Gloucester, West Point and Mathews counties includes pick-up and drop-off at your front door.
Information: 804-693-6977
Monday - Friday, 6 a.m. to 6 p.m.
Fare: \$1 each way; \$8 for book of 10 tickets

Eastern Shore:
Star Transit operates from Cape Charles to Chincoteague
Monday - Friday, 6:30 a.m. to 5 p.m.
Information: 757-665-1994
Fare: \$1 each way. Fares for the On-Demand Response route between Painter and Parksley are \$2 each way with door-to-door service to connecting buses.

Employer Commuter Checks
Commuter Checks are tax-free vouchers employees can use toward commuting costs on any HRT or private bus or vanpool. Employees can receive up to \$1,200 per year as a company salary increase, benefit, incentive or bonus. This company perk improves employee morale, reduces absenteeism, solves parking problems and helps the environment. This program is also available to the military through their Transportation Incentive Program (TIP). Call 757-222-6000, ext. 6020 for more information.

Park & Ride
Park & Ride lots provide ridesharers with free, all-day parking and are a convenient place to catch an Express Bus to Naval Station Norfolk and COMLANTFLT, or to meet carpool or vanpool riders commuting to the region's business districts. Call 1-800-700-RIDE for information. For complete Park & Ride locations, see page 15.

Persons with Disabilities Get a Lift with Handi-Ride.
Persons with disabilities who are unable to ride the bus can become eligible for paratransit service. HRT provides lift-equipped van service known as Handi-Ride. The service is available to persons with disabilities in the cities of Chesapeake, Hampton, Newport News, Norfolk, Portsmouth, Suffolk and Virginia Beach. Handi-Ride operates 365 days a year. Service is provided during the same hours of operation as the regularly scheduled HRT buses. For information about service to your specific area, call 757-455-8010.

Who Can Ride:
Handi-Ride service is available to certified passengers. To become certified, call 757-222-6087 and request an eligibility application. Once certified, you can schedule a ride by calling 757-455-8010.

Fare:
\$3 per one-way trip. Passengers are expected to pay when boarding. Exact fare is required. For a complete list of Handi-Ride ticket sellers, call the customer service center at 757-222-6100. Email questions or comments to adacomment@hrtransit.org.



TROLLEY & FERRY

Headed to the Beach? Be Sure to Catch the Wave!

Get out of the car and into the fun with the VB Wave Trolley. It's the relaxing way to discover Virginia Beach's popular attractions. Pick one up about every other block and enjoy front-door service and convenient stops. Trolleys run on dedicated lanes, so going to dinner, shopping or visiting a museum along Virginia's favorite oceanfront is easy. Adults and children ride for \$1. Discount farecards are available.

VB Wave Trolley Routes:

Atlantic Avenue: Ride from one end of Atlantic Avenue to the other. Stop along the way at shops, restaurants, museums and more.

Museum Express: Ride south to campgrounds and tennis courts, water parks and the Virginia Aquarium and Marine Science Center.

Shoppers Express: Ride to the trendy, upscale Hilltop area for shopping. Or keep on going to Virginia Beach's premier shopping experience, Lynnhaven Mall.

For maps, schedules and fares, call 757-222-6100
or visit www.vbwave.com.



TROLLEY & FERRY

Exploring the Area

Catch the NET Downtown

Hop on Norfolk Electric Transit. Ride for free to explore shops, restaurants and other attractions in downtown Norfolk. This air-conditioned bus has 16 stops, operates seven days a week (approx. 6:30 a.m. to 11 p.m.), and runs every 15 minutes. For more info., call 757-222-6100.

Williamsburg Area Transport

Experience true southern hospitality while on vacation, shopping or commuting to work or school. This system serves Colonial Williamsburg, Busch Gardens Williamsburg, The Pottery, The Music Theatre, Prime Outlets and the College of William & Mary. Operates Mon. - Sat. 6 a.m. to 10 p.m. during peak season and 6 a.m. to 8 p.m. off-season. Peak Season: \$1.50 all day. Off-Peak Season: \$1.25 one-way. Persons 60+ years and persons with disabilities: 50 cents.

For schedules, call 757-259-4093 Mon. - Fri., 8 a.m. to 6 p.m. (757-259-4111 after hours and weekends). You may also visit www.williamsburgtransport.com.

Ferry on!

Take the ferry to work, take the ferry for fun!

This Hampton Roads Transit service offers a fun, convenient way to get to work and visit entertainment destinations.

Paddlewheel Ferry travels between two docks in Portsmouth, one at North Landing and one at High Street, to Downtown Norfolk at The Waterside. Get on board to avoid rush-hour traffic or get to local restaurants, museums and shopping. Fare is \$1 each way.

Harbor Park Paddlewheel travels between North Landing in Portsmouth and Harbor Park, home of the Norfolk Tides baseball team. Ferry service runs every 30 minutes beginning one hour before the game and continuing until just after the game ends. Fare is \$1 each way.

For discount fare and schedule information, call 757-222-6100 or visit www.hrtransit.org.

Cruise through history on the Jamestown-Scotland Ferry. This free service operated by VDOT offers a unique view of the land and connects you to interesting sites on both sides of the James River. The ferry operates 24 hours a day, seven days a week, 365 days a year. The ferry departs from either side of the James River at least every half-hour between 5 a.m. and 8 p.m. and hourly between 8 p.m. and 5 a.m.

For the current schedule, call 1-800-VA-FERRY or visit www.virginiadot.org.



SMART TAG/E-ZPASS



Lose the Change. Lose the Lines.

Smart Tag is Pure Genius for Paying Tolls.

Smart Tag is the easiest, most convenient way to save time and money at the two toll facilities in Hampton Roads: the **Chesapeake Expressway**, the quickest way from Hampton Roads to the Outer Banks of North Carolina, and the **George P. Coleman Bridge**, connecting Route 17 between Yorktown and Gloucester.

No more frantically searching for loose change, waiting in long toll lines or rolling down your window when it's raining. Smart Tag is an automated toll collection system that enables motorists to pay tolls without stopping at a tollbooth.

How does it work?

Smart Tag sensors read a transponder that is mounted on the inside of your windshield and automatically deducts the toll from your prepaid account every time you pass through a Smart Tag toll lane. Remember, you can use your Smart Tag in any lane—not just Smart Tag lanes!

Sign up today.

Apply for a Smart Tag online at <https://www.smart-tag.com> (please note the https) or call our automated line at 1-877-SMARTAG (1-877-762-7824) to have an application faxed to you. Payment is with valid credit card only. Discounts are available for frequent travelers on the Chesapeake Expressway. The more you travel, the more you save!

Smart Tag is getting even smarter!

By early 2005, you can use your Smart Tag on all E-ZPass toll roads on the East Coast.

Chesapeake Expressway

The 16-mile Chesapeake Expressway is the new Route 168, a fast and convenient four-lane divided highway linking I-64 in Chesapeake to North Carolina and the Outer Banks. Speed limit through the two Smart Tag Only lanes is 45 mph.

Number of Axles	Regular Toll	Discount Toll
Two	\$2.00	\$0.50
Three	\$3.00	\$1.50
Four	\$4.00	\$2.50
Five	\$5.00	\$3.50
Six	\$6.00	\$4.50
Motorcycles	\$0.50	

George P. Coleman Bridge

This one-mile bridge carries Route 17 traffic over the York River between historic Yorktown and Gloucester County. Tolls are collected in the northbound direction only. Speed limit through the two Smart Tag Only lanes is 35 mph.

Number of Axles	Regular Toll	Tolls subject to change.
Two	\$2.00	
Three	\$3.00	
Four or more	\$4.00	
Commuters (Smart Tag required)	\$0.50	
Motorcycles	\$0.50	

UP-TO-DATE INFORMATION

Tune in When it's Time to Go!

Use these handy tools to plan your route before you leave home and while you're on the road.



Internet

The VDOT Web site, www.virginiadot.org, offers information about planned construction and maintenance lane closures, weather-related delays and a variety of commuter travel options. Highlights of the site include traffic cameras for viewing traffic conditions on interstates and interactive HOV maps.

Newspaper

Lane closings are listed in the "Street Smart" column in *The Daily Press* every Monday and in "Road Warrior," a daily traffic column in *The Virginian-Pilot*.

TV

WTKR News Channel 3, WVEC 13 News, and WAVY TV 10 all broadcast traffic reports, most often during the morning newscasts.

VDOT Traffic Hotline

Dial 757-640-0055 for current road conditions for bridges and tunnels throughout Hampton Roads.

VDOT Highway Helpline

Dial toll-free, 800-367-ROAD(7623)/TTY 1-800-432-1843, for updates on road conditions across the state, 24 hours a day.

Highway Advisory Radio

Listen to advisory radio for updated traffic information. In Hampton Roads, tune to AM 610.

Electronic Message Signs

These overhead signs can alert you to upcoming traffic conditions and alternate routes to avoid congestion.

Other Ways to Get Up and Go!

Airport

Two regional airports serve Hampton Roads:

Norfolk International Airport

2200 Norview Avenue

Norfolk, Virginia 23518-5807

757-857-3351 www.norfolkairport.com

Newport News/Williamsburg International Airport

900 Bland Boulevard

Newport News, Virginia 23602

757-877-0221 www.nnwairport.com

Train

Two Amtrak train stations serve Hampton Roads:

Newport News

9304 Warwick Boulevard

Newport News, Virginia 23601

Williamsburg

468 North Boundary Street

Williamsburg, Virginia 23185

800-USA-RAIL www.amtrak.com



Bus

Greyhound buses service numerous locations in Hampton Roads:

800-229-9424 www.greyhound.com



Move it. It's the Law!

Fender benders happen. When they do, there are a few tips you need to know to comply with the law and keep traffic moving.

- If you have a non-injury crash, it's not necessary to wait for law enforcement before moving the vehicles involved.
- If the vehicles can be driven, move them to a safe location and then exchange the necessary information or contact law enforcement. **This isn't a suggestion, it's Virginia law!**
- Leaving the vehicles involved on the road contributes to traffic back-ups that can cause other crashes, so remember: the next time you're involved in a non-injury crash and your vehicle can be moved—MOVE IT!

What to do after a crash:

1. **Check for injuries.** If anyone is injured or killed, contact law enforcement immediately. If no one is injured and you're blocking traffic, move your car out of the way first.
2. **Notify law enforcement** if there are injuries involved, when the cars can't be moved, when one of the drivers appears to be intoxicated, when damage exceeds \$1000, when one of the drivers has no insurance and/or when one of the drivers leaves the scene of the crash. To contact State Police dial #77 on your cell phone.
3. **Warn oncoming traffic** of the crash or hazard to prevent other crashes. Common practices include raising your hood and using flares. Let motorists know you need assistance by tying a white handkerchief to your door, waving a red flag and using a flashlight at night. Turn on your emergency flashers and remain inside the vehicle. If you're waiting for assistance, be patient. Crossing a roadway or attempting to stop traffic is dangerous, especially at night.

Remember, most injuries can be avoided if everyone is buckled up!

Calculate Your Commuter Costs!

The IRS calculates the cost of operating a car at 37 cents per mile. If you work an average of 21 days per month and your daily round-trip commute is 55 miles, your monthly cost to drive alone is more than \$400. By carpooling with just one other person, your commute cost could be cut by 50 percent.

Find out how much you can save at www.hrtransit.org/traffix/save.html. Click on "Calculate Your Commuter Costs!" To learn more about carpooling and other commuting options that can save you money, see the TRAFFIX and Public Transit articles on pages 10 and 11.

"Your commute cost could be cut by 50 percent."



Get Under Way Fast! Ride HRT Express Bus.

TRAFFIX and Hampton Roads Transit (HRT) are teaming up to provide Naval Station Norfolk commuters with a variety of convenient alternatives to driving alone.

HRT Express Buses are the fastest, easiest way to commute to and around Naval Station Norfolk (NSN), Naval Support Activity (NSA) and Lafayette River Annex (LRA). Get on board and enjoy direct, non-stop transportation as you zip past traffic in the HOV lanes, weekdays between 5:15 a.m. and 6 p.m. Commuters to NSN, NSA and LRA can drive, bike or walk to area Park & Ride lots, then take an HRT Express Bus the rest of the way. Service is available from the Greenbrier, Indian River and Silverleaf Station Park & Ride lots.

Hot Tip: The Transportation Incentive Program (TIP) is a benefit program for civilian and military employees of the Department of Defense. It provides vouchers for people who use mass transit or carpool. Participants can receive up to \$100 in vouchers per month for actual expenses, excluding parking. Applications are available at: www.fmo.navy.mil/services/tip/tip.htm. For additional information, contact your installation point of contact.



Fare: To/From Naval Station Norfolk \$1.50

Discounted farecards are also available at the following HRT Ticket Outlets:

- Naval Station Norfolk, Hobby Shop, Bldg. P-4
- Armed Forces Staff College, Bldg. SC-400
- Select Farm Fresh and Hannaford locations: Call 757-222-6100 for the one nearest you
- Customer service agent at select Park & Ride lots as follows:
Silverleaf: 5:15 a.m. to 12:30 p.m., Monday - Friday
Indian River Park & Ride: 5:15 a.m. to 6:55 a.m., Monday - Friday
- Mail-in requests: Call 757-222-6100 for a mail order form or log onto www.hrtransit.org
- Order online at www.hrtransit.org

Note: The Silverleaf Station is a full-service commuter center, offering transportation information, on-site TRAFFIX ridesharing, secure bike lockers for ridesharers, as well as phones, restrooms, an indoor lobby and nearby childcare.

Fare: Naval Station Norfolk Routes #2, #3, #15

If you need to make a connection to one of these routes, there is little or no waiting at the NEX Mall. Transfers are free. For Express Bus schedules and ticket information, call Hampton Roads Transit at 757-222-6100.

New Commuter Service begins September/October 2004 on the following routes:

- From Newport News Transit Center to Smithfield/Gwaltney; returning from Park & Ride on Route 10/258 in Smithfield to Northrup Grumman Shipyard/Newport News Transit Center
 - From Hampton Transit Center to Naval Station Norfolk
 - From Newport News Transit Center to Williamsburg
 - Expanded Commuter Service on Route 61 Crossroads
- For updated information, call 1-800-700-RIDE.

Park & Ride information: www.virginiadot.org or www.hrtransit.org

Park & Ride Lots

Chesapeake	Greenbrier Mall	Mall entrance & Greenbrier Parkway (near Dillard's)
Essex	Watts Supermarket	Rt. 17 & Rt. 654
Gloucester	Hayes Rescue Squad	Rt. 360 & Rt. 620
		Rt. 17 Business and Rt. 3/14
		Rt. 216 & Rt. 17
		Rt. 1216
		Rt. 374
City of Hampton	Rappahannock Community College	Pembroke Ave. and Kings Way
Isle of Wight	Hampton Transit Center	Rt. 669 & Smith's Neck Road
James City County	Bartlett	Rochambeau Blvd. & Rt. 30
King & Queen		Rt. 301 & Rt. 652
King William		Rt. 30 & Rt. 662
Mathews		Rt. 3/198 & Rt. 3
		Rt. 14 & Rt. 683
Middlesex		Rt. 33 & Rt. 703
		Rt. 3 & Rt. 33
Newport News		Rt. 60 & Old Courthouse Road
Portsmouth		Yorktown Road & Rt. 143
Suffolk	S8 Bypass	Crawford St. & Court St.
	Holland Road	(Downtown Tunnel & PortsCentre Parkway)
	Magnolia	Rt. F-675 & Rt. 10
Surry	Surry Park & Ride lot	Turlington Road & Kilby Shores Dr.
		Rt. 337 & Rt. 58/460 Business
Virginia Beach	Great Neck Park	Rt. 10
	Silverleaf Station	Great Neck Road & 1st Colonial Road on Virginia Beach Blvd.
	Indian River	S. Independence Blvd. & Holland Road
York County		Reon Dr. & Indian River Road
		Rochambeau Blvd. & Rt. F-137



Whoa Baby!



**Slow it down in highway work zones.
We're all counting on you.**



The truth is, four out of five people who die in highway work zone crashes are motorists, not workers. Obeying the rules and using caution while driving in these zones saves lives and prevents injuries. Remember, watch for flaggers, obey signs and pavement markings, drive posted speeds (speeding could cost you \$500 and points on your record), minimize distractions

such as using cell phones, leave plenty of space between vehicles, and don't change lanes or pass other cars. Life is precious. Play it safe.

For information on road construction projects throughout Virginia, please visit us at www.virginiadot.org.

